

Yes! I would like to adopt an orangutan and help BOS Australia return more orangutans back to the wild.

I would like to sponsor: **Ruthie** **Nody** **Dodo** **Miko** **Nita**

I wish to pay

Ongoing monthly instalments of \$12 Ongoing quarterly instalments of \$32.50 Ongoing yearly instalments of \$120 \$120 for a single year
I have enclosed a cheque/money order (payable to BOS Australia) *Payments can be cancelled at any time after a year. Adoptions are tax deductible.*

Please choose one of the payment methods below:

Bank Account Payment (Direct Debit request)

I/we request BOS Australia to arrange for funds to be debited from my/our nominated account at the financial institution shown below

Name of financial institution: Branch:

Account name:

BSB number: Account number:

By signing this Direct Debit request, you acknowledge that you have read and understood the terms and conditions governing the debit arrangements between you and BOS Australia as set out in this request and our Direct Debit Service Agreement.

Signature/s: Date:

If debiting from a joint account, both signatures are required.

Credit Card Payment

I/we authorise BOS Australia to charge the above mentioned amount to my credit card.

Credit Card type: MasterCard Visa

Card Number: Expiry date: /

Name on card: CCV: (What is CCV? It is the final three digits of the number printed on the signature strip on the back of your card)

Signature/s: Date:

You may cancel your authority at any time by giving us 14 days notice in writing.

Your Details

Title (Mr/Mrs/Ms): First Name: Surname:

Address:

Suburb: State: Postcode: Tel. number: (home) (mob)

Email: Date of Birth: (dd/mm/yyyy)

Please provide email address to help us save on postage costs

Is this a gift?: yes no If yes, name of recipient:

I wish recipient to receive all adoption material OR an online pack and posted gift OR no adoption material

Delivery address:

Phone: Email for adoption updates:

Cash Donation

I am unable to adopt at this time. However, I would like to make a single donation now to help the orangutans of Borneo.

Please accept my gift of:

\$30 \$75 \$150 My choice of \$ *All donations of \$2 or more are tax deductible.*

I have enclosed a cheque/money order (payable to BOS Australia)

OR, please debit my: Credit Card type: MasterCard Visa

Card Number: Expiry date: /

Name on card: CCV: (What is CCV? It is the final three digits of the number printed on the signature strip on the back of your card)

Signature/s: Date:

Thank You

Please mail this form to:

BOS Australia PO Box 3916, Mosman NSW 2088

All donations of \$2 or more are tax deductible.

For details of our adoption and membership programmes visit
www.orangutans.com.au
or call 02 9011 5455



Direct Debit Request Service Agreement

ID 362668, ABN 46 485 375 414. It explains what your obligations are when undertaking a Direct Debit arrangement with us. It also details what our obligations are to you as your Direct Debit provider. Please keep this agreement for future reference. It forms part of the terms and conditions of your Direct Debit Request (DDR) and should be read in conjunction with your DDR authorisation.

Definitions

account means the account held at your financial institution from which we are authorised to arrange for funds to be debited.

agreement means this Direct Debit Request Service Agreement between you and us.

banking day means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.

debit day means the day that payment by you to us is due.

debit payment means a particular transaction where a debit is made.

direct debit request means the Direct Debit Request between us and you.

us or we means **Borneo Orangutan Survival Australia**, (the Debit User) you have authorised by requesting a Direct Debit Request.

you means the customer who has signed or authorised by other means the Direct Debit Request.

your financial institution means the financial institution nominated by you on the DDR at which the account is maintained.

1. Debiting your account

1.1 By signing a Direct Debit Request or by providing us with account a valid instruction, you have authorised us to arrange for funds to be debited from your account. You should refer to the Direct Debit Request and this agreement for the terms of the arrangement between us and you.

1.2 We will only arrange for funds to be debited from your account as authorised in the Direct Debit Request.

or

We will only arrange for funds to be debited from your account if we have sent to the address nominated by you in the Direct Debit Request, a billing advice which specifies the amount payable by you to us and when it is due.

1.3 If the debit day falls on a day that is not a banking day, we may direct your financial institution to debit your account on the following banking day. If you are unsure about which day your account has or will be debited you should ask your financial institution.

2. Amendments by us

2.1 We may vary any details of this agreement or a Direct Debit Request at any time by giving you at least fourteen (14) days written notice.

3. Amendments by you

You may change, stop or defer a debit payment, or terminate this agreement by providing us with at least 15 days notification by writing to:

PO BOX 3916

Mosman, NSW 2088 or

Email: contact@orangutans.com.au

or

by telephoning us on 02 9011 5455 during business hours;

or

arranging it through your own financial institution, which is required to act promptly on your instructions.

4. Your obligations

4.1 It is your responsibility to ensure that there are sufficient clear funds available in your account to allow a debit payment to be made in accordance with the Direct Debit Request.

4.2 If there are insufficient clear funds in your account to meet a debit payment:

(a) you may be charged a fee and/or interest by your financial institution;

(b) you may also incur fees or charges imposed or incurred by us; and

(c) you must arrange for the debit payment to be made by another method or arrange for sufficient clear funds to be in your account by an agreed time so that we can process the debit payment.

4.3 You should check your account statement to verify that the amounts debited from your account are correct

5. Dispute

5.1 If you believe that there has been an error in debiting your account, you should notify us directly on 02 9011 5455 or contact@orangutans.com.au and confirm that notice in writing with us as soon as possible so that we can resolve your query more quickly. Alternatively you can take it up directly with your financial institution.

5.2 If we conclude as a result of our investigations that your account has been incorrectly debited we will respond to your query by arranging for your financial institution to adjust your account (including interest and charges) accordingly. We will also notify you in writing of the amount by which your account has been adjusted.

5.3 If we conclude as a result of our investigations that your account has not been incorrectly debited we will respond to your query by providing you with reasons and any evidence for this finding in writing.

6. Accounts

You should check:

(a) with your financial institution whether direct debiting is available from your account as direct debiting is not available on all accounts offered by financial institutions.

(b) your account details which you have provided to us are correct by checking them against a recent account statement; and

(c) with your financial institution before completing the Direct Debit Request if you have any queries about how to complete the Direct Debit Request.

7. Confidentiality

7.1 We will keep any information (including your account details) in your Direct Debit Request confidential. We will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.

7.2 We will only disclose information that we have about you:

(a) to the extent specifically required by law; or

(b) for the purposes of this agreement (including disclosing information in connection with any query or claim).

8. Notice

8.1 If you wish to notify us in writing about anything relating to this agreement, you should write to
Borneo Orangutan Survival (BOS) Australia Inc.
PO BOX 3916, Mosman NSW 2088
contact@orangutans.com.au

8.2 We will notify you by sending a notice in the ordinary post to the address you have given us in the Direct Debit Request.

8.3 Any notice will be deemed to have been received on the third banking day after posting.